Students unable to read their feedback in Turnitin or Blackboard

One of the reasons students could not view their feedback in Turnitin Feedback Studio is that post date must be set to a current date in that Turnitin assignment setting.

1. Go to Control Panel in the left menu, click Course Tools and select Turnitin Assignments

2. Click on the title of the assignment you wish to edit the post date

3. Click on the Edit assignment tab.

4. Look at the post date. If you want your students to view their feedback immediately, you will have to set the post date to current date by selecting the calendar and amending the time to current. Click SUBMIT.

5. If you have hidden the grade column from the student, you will see a circle with a pink line strikes through it in front of that assignment title in the Full Grade Centre like this. This means the grade and feedback for this assignment will still remain hidden away from the students.
To make them available to students, click on the dropdown chevron next to that assignment title and select Hide from Students on/off to toggle and turn on the availability of this column. Students should now be able to see their feedback in Turnitin or blackboard.